



ONDERSTEPOORT BIOLOGICAL PRODUCTS

TERMS OF REFERENCE FOR THE PROVISION OF INTERNET CONNECTIVITY SERVICES FOR A PERIOD OF 5 YEARS

1. BACKGROUND

Onderstepoort Biological Products (OBP) is a National Public Entity (Schedule 3B) corporatized in 2000 under the Onderstepoort Biological Products Incorporation Act, 1999 *Act of 1999.

2. REQUIREMENT

Onderstepoort Biological Products requires a service provider to provide high speed and reliable fibre internet services.

The Service Provider must have the capacity and resources to supply the following internet services required by OBP at, 100 Old Soutpan Road, Onderstepoort, 0110, Pretoria:

- 50 Mbps dedicated uncapped fibre internet service to be utilized for emails, VOIP & VPN amongst other things;
- Uninterruptible internet service, with minimum down-time;
- Full installation/setup and testing of the internet line;
- Dedicated support centres offering 24/7 support, including call logging procedures;
- High quality 1:1 local and international bandwidth;
- Availability: \geq 99%;
- 20 SIP trunks;
- Provide a managed Firewall with intrusion detection and prevention;
- Offer redundancy (backup);

- No capping;

In addition, the Service Provider should provide an Account Manager to perform, amongst others, the following:

- Provide monthly reports to OBP management based on the internet services usage;
- Conduct quarterly needs analysis and use the report thereof for the realignment of the internet services

3. OUTPUTS

- Provide a 50 Mbs fibre based internet service solution to OBP.

4. PREFERENTIAL PROCUREMENT POINTS ALLOCATION

The tender will be evaluated in accordance with PPPFA 80/20 principle (in line with Preferential Procurement Regulation 2017).

5. Bidders must submit the following mandatory documents to qualify to the next level of evaluation.

- Proof that the supplier is registered on central supplier database (CSD)
- Updated Tax clearance certificate
- BEE certificate or Affidavit
- Company profile/ proposal (Detailed proposal of how they intend to meet the requirements in the RFQ.)
- At least three reference letters

6. ENQUIRIES

- For any technical enquiries and supply chain management (SCM) enquiries please contact via email: martin@obpvaccines.co.za and lungelwa@obpvaccines.co.za